FY24 [Communications Technology Services](https://search.dir.texas.gov/s/redirect?collection=dir-search&url=https%3A%2F%2Fdir.texas.gov%2Fcommunications-technology-services&auth=s8E01aNA1XV1A8J%2FdIcKzg&profile=_default&rank=1&query=cts)

Fee Schedule

TEX-AN Vendor Provided Services

|  |  |  |
| --- | --- | --- |
| SERVICE AREA | CATEGORY | MARKUP |
| VOICE | CCTS | 12% |
| LONG DISTANCE | 12% |
| LOCAL | 12% |
| TOLL FREE | 12% |
| VOIP | 12% |
| VOIP – Managed Remote State Buildings | 4% |
| DATA | ACCESS | 12% |
| ATM | 12% |
| FIXED SATELLITE | 12% |
| INTERNET | 12% |
| METRO ETHERNET | 12% |
| MPLS | 12% |
| PREMIUM SERVICE | 12% |
| PRIVATE LINE | 12% |
| SOHO | 12% |
| MISC. | FEES (FUSF, MUNI, etc.) | 0% |
| CONSTRUCTION CHARGES | 12% |
| OTHER NON-RECURRING CHARGES | 12% |
| Go DIRect Managed Services | | 0.5% |
| Go DIRect Wireless and Conferencing Services | | 2% |
| Go DIRect TEXAN Services, including Local Services | | 4% |

Capitol Complex and Other DIR Provided Services

| SERVICE AREA | CATEGORY | SUB-CATEGORY | DESCRIPTION | PRICE | UNIT OF MEASURE  Monthly Recurring Charge (MRC) or Onetime Charge (OTC) |
| --- | --- | --- | --- | --- | --- |
| VOICE                                                                                  VOICE (cont’d) | CAPITOL COMPLEX TELEPHONE SYSTEM (CCTS)                                                                        CCTS  (cont’d) | PHONE LINE | Line Charge | $ 14.75 | MRC/PHONE LINE |
| VOICEMAIL | Voicemail | $ 3.00 | MRC/VM BOX |
| FEATURE | ACD Agent | $ 13.00 | MRC/UNIT |
| ACD Pilot Number | $ 14.75 | MRC/UNIT |
| Application Mailbox | $ 3.00 | MRC/UNIT |
| CALLWISE Agent | $ 15.00 | MRC/UNIT |
| CALLWISE Supervisor | $ 119.00 | MRC/UNIT |
| Digital Announcer | $ 36.00 | MRC/UNIT |
| Directory Listing | $ 6.72 | MRC/UNIT |
| Directory List Change | $ 15.00 | OTC |
| Hot Line | $ 6.00 | MRC/UNIT |
| Transfer Mailbox | $ 1.00 | MRC/UNIT |
| CABLING & NON-RECURRING | ACD Pilot Install | $ 160.00 | OTC |
| Overtime Labor/HR | $ 60.00 | OTC |
| Overtime Labor/QTR HR | $ 15.00 | OTC |
| Regular Labor/HR | $ 40.00 | OTC |
| Regular Labor/QTR HR | $ 10.00 | OTC |
| Software Change | $ 1.67 | OTC |
| Transfer Mailbox Install | $ 5.00 | OTC |
| Voicemail Install | $ 35.00 | OTC |
| Voicemail Rebuild | $ 5.00 | OTC |
| Voicemail Renumber | $ 5.00 | OTC |
| Voicemail Zero Out | $ 5.00 | OTC |
| Voicemail Application | $ 160.00 | OTC |
| LOCAL | 800 Port (Legacy) | $ 5.00 | MRC/UNIT |
| Central Office Port (Legacy) | $ 5.00 | MRC/UNIT |
| OPX Ckt Stn (Legacy) | $ 14.75 | MRC/UNIT |
| PRI Circuit (Legacy) | $ 354.00 | MRC/UNIT |
| T1-24 Ports (Legacy) | $ 354.00 | MRC/UNIT |
| TRANSPORT | Data Line (Legacy) | $ 6.00 | MRC/UNIT |
| Fiber Strand (Legacy) | $ 100.00 | MRC/UNIT |
| VOIP               VOIP  (cont’d) | VOIP Line & Voice Mail | $ 9.91 | MRC/PHONE LINE |
| VOIP Standard License | $ 4.15 | MRC/UNIT |
| VOIP Pro License | $ 6.46 | MRC/UNIT |
| VOIP Phone – Analog | $ 0.92 | MRC/UNIT |
| VOIP Phone - 2 line | $ 3.69 | MRC/UNIT |
| VOIP Phone - 6 line | $ 4.62 | MRC/UNIT |
| VOIP Phone - Video | $ 9.05 | MRC/UNIT |
| VOIP Phone – Conference | $ 12.84 | MRC/UNIT |
| VOIP Phone – Multi-line w/expansion module | $ 10.07 | MRC/UNIT |
| VOIP ACD Agent | $ 23.88 | MRC/UNIT |
| VOIP ACD Agent – Premium | $ 41.50 | MRC/UNIT |
| VOIP JABBER | $ 2.00 | MRC/UNIT |
| VOIP Analog adapter | $ 2.58 | MRC/UNIT |
| VOIP Expansion module | $ 5.50 | MRC/UNIT |
| DATA | INTERNET | | Internet Service | $ 15.00 | MRC PER MBPS |
| Internet Service Backup | $ - | MRC PER MBPS |
| Transport | $ - | MRC PER MBPS |
| CAPNET Connection (Legacy) | $ 22.50 | MRC/UNIT |
| List Service Account | $ 55.00 | MRC/UNIT |
| Primary DNS | $ 10.00 | MRC/UNIT |
| Secondary DNS | $ - | MRC/UNIT |
| TRANSPORT | DATA CENTER SERVICES | DCS Usage | $ 7.00 | MRC PER MBPS |
| OTHER | DWDM Transport | $ 5.00 | MRC PER MBPS |
| L2VPN Transport | $ 5.00 | MRC PER MBPS |
| L3VPN Transport | $ 5.00 | MRC PER MBPS |
| SIP Transport | $ 5.00 | MRC PER MBPS |
| Bridged RPR Service (Legacy) | $ 5.00 | MRC PER MBPS |
| Enterprise MPLS | $ 11.00 | MRC PER MBPS |
| GIGAMON Monitoring | $ 75.00 | MRC/UNIT |
| GIGAMON Port | $ 2,461.67 | OTC |
| FIBER | Multi-Mode Fiber | $ 1,000.00 | MRC/UNIT |
| Single Mode Fiber | $ 1,000.00 | MRC/UNIT |
| GAATN Fiber Pair | $ 2,000.00 | MRC/UNIT |
| Fiber Pair | $ 200.00 | MRC/UNIT |
| MISC | NON-RECURRING | | Port Hardware/1GB | $ 500.00 | OTC |
| Port Hardware/10GB | $ 1,500.00 | OTC |
| Colocation Install | $ 2,000.00 | OTC |
| DNS Install | $ 50.00 | OTC |
| Telecom Technician/HR | $ 125.00 | OTC |
| Telecom Analyst/HR | $ 112.00 | OTC |
| CO-LOCATION RACK SPACE | | Full Rack Space A (Legacy) | $ 350.00 | MRC/UNIT |
| Full Rack Space B (Legacy) | $ 400.00 | MRC/UNIT |
| Full Rack Space C | $ 500.00 | MRC/UNIT |
| 1/4 Shared Rack Space | $ 125.00 | MRC/UNIT |

Services marked “Legacy” are no longer available to purchase.